

ELIGIBILITY FOR WATER TANK REBATE FOR CUSTOMERS OF GRAMPIANS WIMMERA MALLEE WATER (GMMWater)

- a) GMMWater Customers **with registered House Dams** who will not receive a dam fill from a channel run from the Grampians bulk storages in the 2006/07 financial year.

The Victorian Government will provide a Water Tank Rebate of up to \$3,000 (see Table A) to GMMWater customers who:

- a) Have a GMMWater Account, under which there is at least one house dam registered according to GMMWater's dam recording information and planning system;
- b) Will not be supplied with a dam fill from a channel run from the Grampians bulk storages in the 2006/07 financial year;
- c) Fully pay for and install one or more new water tanks, with a minimum total capacity of 30,000 litres, on a property identified on the customer's GMMWater Account. Each tank must be fitted with CFA compatible connections;
- d) Purchase and install the tanks between 1 July 2006 and 30 June 2007.

Table A: GMMWater Customers <u>with registered House Dams</u>	
Total Capacity of Tank/s Purchased *	Rebate
30,000 to 39,999 litres	\$1,500
40,000 to 49,999 litres	\$2,000
50,000 to 59,999 litres	\$2,500
60,000 litres or more	\$3,000

* The total water holding capacity of tank/s purchased can be made up of more than one tank.

Note

- Customers installing tanks to receive water from the GMMWater water cartage program should confirm GMMWater needs regarding tank specifications (e.g. tanks capable of accepting delivery of 28,000 litres at one site, and able to be filled from the top) and siting requirements.
- Customers who were supplied with a dam fill from the Waranga Western channel system are not eligible for the rebate.

2. GMMW Customers **without registered House Dams** who will not receive a dam fill from a channel run from the Grampians bulk storages in the 2006/07 financial year.

The Victorian Government will provide a Water Tank Rebate of \$1,500 (see Table B) to GMMWater customers who:

- a) Have a GMMWater Account, under which there is no house dam according to GMMWater's dam recording information and planning system;
- b) Will not be supplied with a dam fill from a channel run from the Grampians bulk storages in the 2006/07 financial year;
- c) Fully pay for and install one or more new water tanks, with a minimum total capacity of 30,000 litres, on a property identified on the customer's GMMWater Account. Each tank must be fitted with CFA compatible connections;
- d) Purchase and install the tanks between 1 July 2006 and 30 June 2007.

Table B: GMMWater Customers <u>without registered House Dams</u>	
Total Capacity of Tank/s Purchased *	Rebate
30,000 litres or more	\$1,500

* The total water holding capacity of tank/s purchased can be made up of more than one tank.

Note

- Customers who were supplied with a dam fill from the Waranga Western channel system are not eligible for the rebate.

Applying for a Rebate

GWMWater customers who are eligible for the Water Tank Rebate will receive a letter containing a Rebate Application Form within the next two weeks.

The information required to complete the Water Tank Rebate application includes:

- The GWMWater customer's Name, Address and Account ID. Customers should refer to their most recent GWMWater Stock and Domestic Rates Notice (i.e. dam filling notice) for these details.
- Copies of receipts that state the purchase date (must be between 1 July 2006 and 30 June 2007) and capacity of each tank. If a receipt does not include this information, customers can attach a tax invoice with these details in addition to the receipt.
- Declaration that each tank has been installed, with CFA compatible fittings, on a property identified under the customer's GWMWater Account.

Further information can be obtained from either the DPI Customer Service Centre on 136 186 or GWMWater customer service centre on 1300 659 961.

Date: 22 September 2006

Water Tank Rebate for Eligible GWMWater Customers

Questions and Answers

Q. 1

I am a GWMWater customer that was not supplied with a dam fill because there was no channel run from the Grampians bulk storages this financial year (2006/07) but I will not be taking part in GWMWater's cartage program because I do not have a house dam. Can I apply for the rebate?

A. 1

Yes. All GWMWater customers that did not receive a dam fill because there has not been a channel run from the Grampians bulk storages this financial year (2006/07) can apply for a Water Tank Rebate. However, those customers with registered house dams, and therefore likely to be involved in GWMWater's cartage program, are eligible for a larger maximum rebate (up to \$3,000) than customers without a registered house dam (\$1,500).

Q. 2

What rebates are available for eligible GWMWater customers with registered house dams?

A. 2

The Victorian Government will provide a Water Tank Rebate of up to \$3,000 (see Table A) to GWMWater customers who:

- a) Have a GWMWater Account, under which there is at least one house dam registered according to GWMWater's dam recording information and planning system;
- b) Will not be supplied with a dam fill from a channel run from the Grampians bulk storages in the 2006/07 financial year;
- c) Fully pay for and install one or more new water tanks, with a minimum total capacity of 30,000 litres, on a property identified on the customer's GWMWater Account. Each tank must be fitted with CFA compatible connections;
- d) Purchase and install the tanks between 1 July 2006 and 30 June 2007.

Total Capacity of Tank/s Purchased *	Rebate
30,000 to 39,999 litres	\$1,500
40,000 to 49,999 litres	\$2,000
50,000 to 59,999 litres	\$2,500
60,000 litres or more	\$3,000

* The total water holding capacity of tank/s purchased can be made up of more than one tank.

Q. 3

What rebates are available for eligible GWMWater customers without a registered house dam?

A. 3

The Victorian Government will provide a Water Tank Rebate of \$1,500 (see Table B) to GWMWater customers who:

- a) Have a GWMWater Account, under which there is no house dam according to GWMWater's dam recording information and planning system;
- b) Will not be supplied with a dam fill from a channel run from the Grampians bulk storages in the 2006/07 financial year;
- c) Fully pay for and install one or more new water tanks, with a minimum total capacity of 30,000 litres, on a property identified on the customer's GWMWater Account. Each tank must be fitted with CFA compatible connections;
- d) Purchase and install the tanks between 1 July 2006 and 30 June 2007.

Table B: GWMWater Customers <u>without registered House Dams</u>	
Total Capacity of Tank/s Purchased *	Rebate
30,000 litres or more	\$1,500

* The total water holding capacity of tank/s purchased can be made up of more than one tank.

Q. 4

I am a GWMWater customer with one or more house dams, but GWMWater have not started delivering water to my house under their cartage program. Do I have to wait for GWMWater to organise their first delivery to my house before applying for the rebate?

A. 4

No. Although the Water Tank Rebate will support GWMWater's cartage program, eligible GWMWater customers with house dams do not need to wait for the program's commencement or for a planned delivery to their house before applying for the rebate.

Q. 5

I am a GWMWater customer that is in the area being supplied with water from Goulburn-Murray Water's Waranga Western channel. Can I apply for the rebate?

A. 5

No. As customers in the upper section of GWMWater channel system are being supplied with water from sources other than the Grampians bulk storages this year, they are not eligible for the rebate.

Q. 6

When do I need to purchase and install water tanks to be able to apply for the rebate?

A. 6

The rebate is available for water tanks that are purchased and installed between 1 July 2006 and 30 June 2007.

Q. 7

What is the "purchase date"?

A. 7

The purchase date is the date that a tank is fully paid for, demonstrated by a receipt.

Q. 8

Where can I install the water tanks?

A. 8

For the purposes of the Water Tank Rebate, tanks can be installed anywhere on a property identified on the customer's GWMWater Account. It should be noted that to participate in GWMWater's cartage program, customers will need to be able to accept a delivery of at least 28,000 litres at a single, easily accessible site.

Q. 9

What is the minimum total tank capacity that I must purchase and install?

A. 9

To qualify for the rebate, the minimum total capacity of tanks purchased and installed must be at least 30,000 litres. This total capacity can be reached by purchasing and installing more than one tank – the volumes of water held by each tank are combined to determine the total tank capacity.

For example, purchasing and installing two 15,000 litre tanks or three 10,000 litre tanks would meet the 30,000 litre minimum total tank capacity requirement.

Q. 10

If I decide to purchase and install multiple tanks, do I have to purchase them all at the same time or from the same supplier?

A. 10

No. Multiple tanks need not be purchased in the same transaction (i.e. they can be on separate receipts) so long as all tanks were purchased by the eligible GWMWater customer between 1 July 2006 and 30 June 2007.

For example, a customer can purchase two 22,000 litre tanks from different suppliers.

Q. 11

I recently purchased a water tank before the Water Tank Rebate was announced. Can I apply for the rebate?

A. 11

The rebate is available for water tanks that are purchased and installed between 1 July 2006 and 30 June 2007.

If the previously purchased tank does not meet the 30,000 litre minimum total tank capacity requirement, you may have to purchase a second tank to be able to claim the rebate. For example, an eligible GWMWater customer that purchased and installed a 22,000 litre tank in August 2006 could purchase and install an additional 13,500 litre tank in October 2006. The customer would then have purchased and installed two tanks with a total capacity of 35,500 litres and would therefore be able to apply for a \$1,500 rebate.

Q. 12

I have two or more houses at different locations on property that is identified under a single GWMWater account. Can I purchase and install tanks at each house and claim a rebate for these multiple tanks?

A. 12

Yes. Tanks can be installed at more than one location, provided they are all on a property identified on the customer's GWMWater Account. For example, an eligible GWMWater customer with two houses (and at least one house dam) could install two 30,000 litre tanks, one at each of the two houses, and apply for a rebate of \$3,000.

Q. 13**Can I claim the rebate if I purchase a second hand tank?**

A. 13

No. The rebate is only available for new tanks.

Q. 14**What type of tank am I permitted to install?**

A. 14

Any type of water tank can be installed, provided the total capacity of tanks purchased and installed is greater than 30,000 litres and each tank has a CFA compatible fitting.

Customers installing tanks to receive water from the GWMWater water cartage program should confirm GWMWater needs regarding tank specifications (e.g. tanks capable of accepting delivery of 28,000 litres at one site, and able to be filled from the top) and siting requirements.

Q. 15**How do I apply for the rebate?**

A. 15

GWMWater customers who are eligible for the Water Tank Rebate will receive a letter containing a Rebate Application Form by early October.

The information required to complete the Water Tank Rebate application includes:

- The GWMWater customer's Name, Address and Account ID. Customers should refer to their most recent GWMWater Stock and Domestic Rates Notice (i.e. dam filling notice) for these details.
- Copies of receipts that state the purchase date (must be between 1 July 2006 and 30 June 2007) and capacity of each tank. If a receipt does not include this information, customers can attach a tax invoice with these details in addition to the receipt.
- Declaration that each tank has been installed, with CFA compatible fittings, on a property identified under the customer's GWMWater Account.

Q. 16**What supporting documentation do I need to include with my Water Tank Rebate application form?**

A. 16

Copies of receipts that state the purchase date (must be between 1 July 2006 and 30 June 2007) and capacity of each tank must be included with the Water Tank Rebate application form. If a receipt does not include this information, customers can attach a tax invoice with these details in addition to the receipt.

Date: 22 September 2006